Pre-determination of benefits

A pre-determination of benefits is a great tool to help you budget for dental care that goes beyond cleanings.

Some dental procedures can take multiple dental visits to complete, such as root canal therapy, crowns, bridges, and periodontal treatment. A portion of the cost of these procedures may be covered under the dental plan*. The remaining portion is covered by you, the insured, and may be due at time of service (depending on your dental provider).

A pre-determination of benefits can help you plan ahead. Sun Life can review your dentist’s treatment plan and let you know:

• which procedures will be covered by the plan
• the total amount you will owe
• alternate treatment options available under the plan

Before starting major dental care that may exceed $500, ask your dentist to request a pre-determination of benefits from Sun Life. Pre-determinations are submitted like any other claim via mail, or an online system available to dentists.

For more information about your Sun Life Dental plan, call 888-222-3660, Monday through Friday, 8 a.m. to 5 p.m.

*Refer to your dental plan certificate for complete plan details.

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